

Written statement of a key decision
Cabinet member adults, health and wellbeing

Title	To re-commission the council's home care service in Herefordshire (formerly known as To re-commission the home care framework in Herefordshire)
Decision maker	Cabinet member adults, health and wellbeing Information about cabinet, including the names and contact details of the cabinet members, can be found here: http://councillors.herefordshire.gov.uk/mgCommitteeDetails.aspx?ID=251
Date of decision	21 October 2026
Report exemption class	Open
Reason for being a key decision	This is a key decision because it is likely to result in the council incurring expenditure which is, or the making of savings which are, significant having regard to the council's budget for the service or function concerned. A threshold of £500,000 is regarded as significant. This is a key decision because it is likely to be significant having regard to: the strategic nature of the decision; and / or whether the outcome will have an impact, for better or worse, on the amenity of the community or quality of service provided by the authority to a significant number of people living or working in the locality (two or more wards) affected.
A notice was served in accordance with Part 3 (Key decisions) of The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.	
General exception or special urgency (as defined in the constitution)	No
Purpose	To approve the re-commissioning of the council's home care framework, called Services In Your Home (SIYH), in Herefordshire. The new SIYH framework needs to be operational by 1 May 2027.
Decision	That: a) The re-commissioning of the Care in Your Home Partnership be approved, to commence through a maximum of eight locality contracts from 1 May 2027 for

	a period of up to ten years, at a maximum service value of £219.7million; and b) Delegated authority be granted to the Corporate Director Community Wellbeing to approve all operational and contractual decisions, including a maximum of eight locality contract awards, extensions and variations, for the full duration of the contract term, within the approved service budget and in accordance with the council's Contract Procedure Rules.
Reason for the decision	As set out in the report. Documents relating to this decision are available at http://councillors.herefordshire.gov.uk/mgIssueHistoryHome.aspx?Ild=50055019
Options considered	1. Extend the existing home care frameworks: This option is not recommended. The current frameworks have already been extended, pursuant to 72(1)(e) Public Contracts Regulations 2015, in order to align with the commencement of the new Care in Your Home (CIYH) Partnership, therefore a further extension is not required. 2. Bring the service in-house: This option is not recommended. The scale of service delivery required across Herefordshire is simply not achievable by one provider, hence a locality provision model, as referenced in item 15 below. Even with TUPE arrangements in place, it would be immensely challenging for the council to successfully deliver all home care and D2A services internally. 3. Do nothing: This option is not recommended. The current home care frameworks end on 30 April 2027, although this can be extended up for to an additional four months. Once the current frameworks end, although current call-offs (packages of care) would continue, any new packages of care would have to be individually negotiated with providers. This would not be compliant with our statutory duties and responsibilities under the Care Act or the Procurement Act. Therefore, the council must ensure a new service is available from 1 May 2027 (1 September at the latest) to ensure it can continue to support residents to remain safe and independent in their own homes and communities for longer, delaying the need for more formal health and social care interventions.
Declarations of interest (see ▪ below)	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	27 October 2026

Councillor:

Date 21 October 2026

Cabinet member adults, health and wellbeing
(Councillor Carole Gandy)

- a record of any conflict of interest declared by any executive member who is consulted by the member which relates to the decision;

and

- in respect of any declared conflict of interest, a note of dispensation granted.